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|  | | |  | Jose Torres David  **About Me**  IT Specialist with over 10+ years of experience in information security and ELV system. Expert with a wide variety of security, engineering, networking, and operating system software. |
| Experience  **IT Administrator• IT Support Technician Hokusai Trading LLC**  **Nov 21 2021 – Nov 14 2022**  Job Description  **•** Maintained hardware performance, network connectivity, software, CCTV, and Access Control replacing parts as required.  **• Diagnosed Network, hardware and software issues including handheld computers and station-specific systems.**  **• Regularly validate system backup**  • Installing and configuring computer hardware, operating systems, and applications.  • Monitoring Help Desk and resolving user issues  • Setting up new users' accounts and profiles and dealing with password issues.  • Providing support, including procedural documentation, and relevant reports.  • Maintaining documentation and hardware/software registers.  • Talking staff through a series of actions, either face-to-face or over personal messages as well remotely, to help set up systems or resolve issues.  **CCTV & Access Control Technician**  **NexGen Technologies LLC**  **June 2021 – October 2021**  Job Description  • Onsite/offsite technical support  • Installation, troubleshooting, testing & commissioning of CCTV & access control.  • Repair/replace access control devices parts such as main board, core board, power source board, camera etc.  • Update/Upgrade access control device hardware & software.  **IT/ELV Technician • Advanced Innovation System LLC**  **Feb 10 2019 – April 10 2021**  Job Description  **• Diagnosed Network, hardware and software issues including handheld computers and station-specific systems.**  • Onsite/offsite technical support.  • Installation, troubleshooting, testing & commissioning of CCTV & access control.  • conducting a routine inspection of equipment in all Dubai Airport (Smart Detection System & Smart Gate).  • Access Control integration with a fire alarm system.  • video guard installation, configuration and verification  • Network structured cabling & dressing.  • handling basic repair & maintenance for all CCTV, intruder alarm system, access control and intercom.  **IT System Engineer/ELV Technician • Vostok Trading LLC**  **August 2014 – October 2021**  Job Description  •Installation, Troubleshooting and configuring computer hardware, operating systems, and applications.  • Assemble/Upgrade computer hardware/software.  **• Diagnosed Network, hardware and software issues including handheld computers and station-specific systems.**  • Onsite/offsite technical support.  • Installation, troubleshooting, testing & commissioning of CCTV & access control.  • Access Control integration with a fire alarm system.  • video guard installation, configuration and verification.  • Network structured cabling & dressing.  • handling basic repair & maintenance for all CCTV, intruder alarm system, access control and intercom. |
|  | **SKILLS**  Operating Systems, windows, Server, Windows XP, 7, 8, 10 & 11, Mac OS, MS 365, MS Teams, Outlook, SQL Database, HTML, CSS, JS, Networking, CCTV, Access control.  **PERSONAL DETAILS**  **DOB:** 01 June | |
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|  | EDUCATION  St. John Technological College of the  Philippines – 1998  Knowledgetech System Training Center  Philippines – 2014  Filipino Institute  Dubai – 2022 | |  |